10 THINGS SOMEONE WITH HEARING LOSS WISH OTHERS WOULD KNOW

 Get my attention – like "Alexa" That way I can focus on you: Please speak one at a time

2. Give me quiet:

Turn off the TV, music, or fan. Ask for a quieter booth in a restaurant

3. Hearing Loss is tiring:

At times, it takes all my energy to fill in the blanks of missing sounds

4. I am not rude or thoughtless: I am trying; Please repeat

and let me speak

5. Be kind to me: When you get frustrated, I would rather opt out and be alone



6. Speak clearly and a bit slower ^{1,2} Give my brain some time to process your speech

7. Repeat and rephrase:

I will miss some; please repeat, rephrase or spell it out

8. Face me when you speak:

Lip-reading helps me connect the dots when I can't hear you clearly

9. Hearing aids are not glasses:

Sounds are louder, but not 100% clear, especially in noisy places: My *optimal* hearing range is about 2-3-4 arm-lengths

10. Give me context:

If all I hear is "ca_", knowing if it's about animals (cat) or headgear (cap), helps.

Helpful hint for smartphone users – Use Live Captions for real-time text

For **iPhone:** Navigate to Settings > Accessibility > Live Captions, then toggle the switch to "on", or set an Accessibility Shortcut with a triple-click.

For Android: Navigate to Settings > Accessibility > Live Transcribe, then tap open Live Transcribe or create a shortcut by tapping the accessibility button.

¹ The use of <u>Clear Speech</u> has been shown to improve communication <u>www.tinyurl.com/Clear-Speech-Study</u> ² For a Clear Speech handout for consumers <u>www.tinyurl.com/Oticon-Clear-Speech</u>

This handout was created by audiologist Dr. Juliëtte Sterkens, AuD – <u>jsterkens@hearingloss.org</u> for Center for Hearing Access, based on <u>drlynnelim.com/all-media/helpful-facts</u>