



## Help Others — Write a Review of Hearing Loops in Google Maps

### Introduction

Consumer ratings and reviews can be powerful. Be thoughtful and constructive and help increase the availability of communication access via hearing loop systems. Below are some examples to get you started.



### Examples

#### 1. Post a positive review about hearing loops.



I wasn't sure if I was wasting my time and money, but I bought tickets to see Phantom of the Opera at this Theatre last Friday. I tried their new hearing loop and it was awesome!! I could hear every word as it was spoken, with no delays, and the music was crystal clear! If you haven't tried it yet — you should. Just be sure that you know how to activate the telecoil program in your hearing aid. The theatre also provides hearing loop receivers to borrow if you don't have hearing aids."

#### 2. Offer specific constructive feedback:



"I thought tonight's program at the library was good. However, I wish they had a hearing loop instead of an FM system so that I could use the telecoils built into my hearing aids instead of borrowing an FM receiver and neckloop. I'm never sure if the borrowed FM equipment works or has been sanitized."



"The hearing loop wasn't working when I attended the event. Not being able to clearly hear what people were saying was very frustrating. I was not able to participate. Afterward, I spoke with the manager and gave her the name of a local qualified hearing loop installer who could fix the problem."



"I wish this place had a hearing loop!"



"I love the hearing loop and rated my experience 5 stars. Please add hearing loop information to your website, under an accessibility category, so others know about it."

For more information about the Hearing Loss Association of America Get in the Hearing Loop Program, including a free toolkit, visit [hearingloss.org/GITHL](https://hearingloss.org/GITHL).