



## Hearing Loop List

### British Columbia CANADA

The following locations have hearing loop(s) at their service desks and/or in their meeting rooms, classrooms, theaters, auditoriums, and worship areas.

#### Abbotsford

- Abbotsford Arts Centre
- Abbotsford Canadian Reformed Church
- Vancity - Branch 34
- Vancity - Branch 34

#### Aldergrove

- Aldergrove Canadian Reformed Church

#### Armstrong

- First Baptist Church
- Heaton Place Retirement Community
- Seventh-day Adventist Church
- St. James Anglican Church - Armstrong
- St. Joseph's Catholic Church

#### Burnaby

- Belton On Hastings
- GWL Realty
- HSBC Bank Canada Brentwood
- HSBC Bank Canada Kingsway & Royal Oak
- HSBC Bank Canada Kingsway & Willingdon
- Vancity - Branch 16
- Vancity - Branch 17
- Vancity - Branch 17
- Vancity - Branch 43
- Vancity - Branch 56
- Vancity - Branch 59
- Vancity - Branch 6

#### Castlegar

- United Church - Castlegar

#### Celista

- St. David's by the Lake

#### Chase

- Catholic Church of the Blessed Sacrament

#### Chemainus

- Chemainus Theatre Festival

#### Chilliwack

- First West Credit Union
- Vancity - Branch 31

#### Coldstream

- Coldstream Council Chambers
- Our Lady of the Valley Church

#### Comox

- BC Ferries-Salish Eagle [Comox (Little River), Powell River (Westview) and Texada Island (Blubber Bay)]
- Comox Airport
- D'Esterre Retirement Home

#### Coquitlam

- City of Coquitlam - City Hall
- Maillardville Community Centre
- Royal Canadian Superstore Supermarket Coquitlam-1301 Lougheed
- Vancity - Branch 18
- Vancity - Branch 51

#### Courtenay

- Christ The King Catholic Church
- Church of St John the Divine
- Courtenay Baptist Church

#### Delta

- BC Ferries - Coastal Celebration
- BC Ferries - Coastal Inspiration
- BC Ferries - Queen of Alberni
- BC Ferries - Queen of New Westminster
- BC Ferries - Salish Heron

- BC Ferries-Salish Raven [Vancouver (Tsawwassen) and the Southern Gulf Islands]
- City of Delta - City Hall
- Expert Hearing Solutions (120 St)
- Expert Hearing Solutions (Elliott St)
- First West Credit Union - 120 St
- First West Credit Union - Ladner
- Kennedy Seniors Recreation Centre
- Ladner Leisure Centre
- McKee Seniors Recreation Centre
- North Delta Recreation Centre
- South Delta Recreation Centre
- Sungod Recreation Centre
- Vancity - Branch 19
- Vancity - Branch 58
- Winskill Aquatic and Fitness Centre

#### Duncan

- Cowichan Theatre - Cowichan
- St. Andrews Presbyterian Church
- United Church of Canada (Duncan)

#### Enderby

- Enderby & District Senior Citizens Society
- Enderby Evangelical Chapel
- Senior's Complex - Enderby
- St. Georges Anglican Church - Enderby

#### Fruitvale

- Fruitvale Memorial Centre

#### Galiano Island

- Galiano Community Hall

#### Harrison Hot Springs

- Tourism Harrison River Valley (Harrison Hot Springs)

## **Kamloops**

- Holy Family Parish
- Salvation Army
- St. Andrew's Presbyterian Church

## **Kelowna**

- Corpus Christi Catholic Church
- Costco Wholesale
- Dr. Paul Mick ENT Clinic - Kelowna
- Evangel Church (PAOC)
- Expert Hearing Solutions
- Expert Hearing Solutions
- First Lutheran Church
- First United Church
- Good Samaritan Mountainview Village
- Kelowna Christian Reformed Church
- Kelowna City Hall
- Kelowna Community Church
- Kelowna Community Theatre
- Kelowna Downtown Library | ORL Branch
- Kelowna Seventh-day Adventist Church
- Kelowna Unitarians
- Lakeside Diagnostic Hearing and Tinnitus Centre
- Metro Community Church
- Missionwood Retirement Resort
- Orchard City Seventh-Day Adventist Church
- Revera The Dorchester
- Rutland Seventh-day Adventist Church
- Seventh Day Adventist Church
- Society for Learning in Retirement
- Soma Craft Cidery/Bottega Inn
- Springfield Funeral Home Ltd
- St. Andrews Anglican Church - Kelowna
- St. Michael's & All Angels Cathedral Church - Kelowna
- St. Pius Catholic Church - Kelowna
- The Forum - Kelowna
- The House Church
- The Village at Mill Creek Retirement - Kelowna

- Trinity Church Kelowna
- UBC Okanagan
- Village At Mill Creek
- Willow Park Church

## **Kitimat**

- Kitimat Seniors Centre

## **Ladner**

- City of Delta, including City Hall

## **Lake Country**

- Blue Heron Villa Residential Home - Winfield
- Lake Country (District of) - Creekside Theatre
- Lake Country Council Chambers - Lake Country
- Lake Country Seniors Centre
- Lakeside Hearing Lake Country
- Okanagan Centre Hall
- Winfield United Church

## **Langdale**

- BC Ferries-Queen of Surrey [Sunshine Coast (Langdale) and Vancouver (Horseshoe Bay)]

## **Langley**

- First Western Credit Union
- Fort Langley Historic Site
- Vancity - Branch 23
- Vancity - Branch 54

## **Maple Ridge**

- Royal Canadian Legion Maple Ridge Branch 88
- Vancity - Branch 29

## **Mission**

- Vancity - Branch 36

## **Nanaimo**

- Bowen Park Community Center
- City of Nanaimo - City Hall
- Malaspina Theatre - Nanaimo
- Nanaimo Aquatic Centre
- Royal Canadian Superstore Supermarket Nanaimo
- Vancouver Island University
- Woodgrove Centre

## **Naramata**

- Naramata Community Church

## **Nelson**

- Capitol Theatre
- First Baptist Church
- United Church - Nelson

## **New Westminster**

- Queens Park
- Vancity - Branch 61

## **North Saanich**

- District of North Saanich
- Panorama Recreation
- St John's United

## **North Vancouver**

- HSBC Bank Canada Edgemont Village
- North Shore Seniors
- St Andrew's United Church
- St Catherine's (Capilano) Anglican Church
- Vancity - Branch 21
- Vancity - Branch 46
- Vancity - Branch 49
- Vancity - Branch 57

## **North Vanvouver**

- St John's Anglican

## **Oliver**

- Expert Hearing Solutions
- Frank Venables Theatre
- Oliver Alliance Church

## **Osoyoos**

- Expert Hearing Solutions

## **Peachland**

- 50 Plus Activity Centre

## **Penticton**

- Expert Hearing Solutions
- Footprints To Technology
- Penticton United Church
- St. Annes Catholic Church - Penticton
- St. Vianney Catholic Church - Penticton

## **Pitt Meadows**

- Vancity - Branch 50

## **Port Coquitlam**

- Vancity - Branch 33
- Vancity - Branch 53

**Port Hardy**

- BC Ferries - Northern Seawolf

**Port Moody**

- Mossom Creek Hatchery
- Vancity - Branch 52

**Powell River**

- BC Ferries - Salish Eagle
- BC Ferries-Salish Orca [Powell River (Westview) and Comox (Little River)]

**Prince George**

- Theater NorthWest

**Revelstoke**

- Revelstoke Museum

**Richmond**

- Expert Hearing Solutions
- Gilmore Park United Church
- HSBC Bank Canada Aberdeen Centre
- HSBC Bank Canada Fortuna House
- Kwantlen Polytechnic University
- Richmond Public Library
- Rick Hansen Foundation
- Vancity - Branch 26
- Vancity - Branch 88
- Vancouver Airport
- Vancouver International Airport

**Salmon Arm**

- Askew's Supermarket - Salmon Arm
- Catholic Church of St Joseph
- Expert Hearing Solutions
- First United Church | First Community
- Five Corners Pentecostal Church
- Lakeside Manor Retirement Residence
- Piccadilly Terrace Retirement Residence
- Salmon Arm City Hall
- SASCU Credit Union - Salmon Arm
- Senior Citizens Assn
- Shuswap Community Church
- Shuswap Theatre Society
- St. Andrew's Presbyterian Church
- St. Joseph's Catholic Church - Salmon Arm, BC - Salmon Arm

**Sardis**

- Vancity - Branch 31

**Sicamous**

- Sicamous Senior Centre

**Sidney**

- BC Ferries-Spirit of BC [Vancouver (Tsawwassen) and Victoria (Swartz Bay)]
- BC Ferries-Spirit of Vancouver Island [Vancouver (Tsawwassen) and Victoria (Swartz Bay)]
- Gulf Islands National Park
- Shoal Centre
- Sidney Council Chamber
- Victoria Airport

**Smithers**

- Bulkey Valley Museum
- Smithers Town Hall

**Sooke**

- District of Sooke

**Squamish**

- Vancity - Branch 81

**Surrey**

- City of Surrey - City Hall
- Cloverdale Canadian Reformed Church
- Expert Hearing Solutions
- Royal Canadian Superstore Supermarket Surrey - King George Blvd
- Vancity - Branch 25
- Vancity - Branch 27
- Vancity - Branch 30
- Vancity - Branch 32
- Vancity - Branch 44
- Vancity - Branch 70

**Terrace**

- Knox United Church

**Trail**

- Charles Bailey Theatre
- Holy Trinity Parish
- St. Andrews Anglican Church

**Tsawwassen**

- First West Credit Union

**Vancouver**

- Arts Club Theatre Company - Vancouver
- Christ Church Cathedral
- City of Vancouver
- City of Vancouver - City Hall
- Expert Hearing Solutions
- GWL Realty
- HSBC Bank Canada Broadway Green Branch
- HSBC Bank Canada Fraser & 48th
- HSBC Bank Canada Granville & 65th
- HSBC Bank Canada Kerrisdale
- HSBC Bank Canada Kingsway & Wessex
- HSBC Bank Canada Point Grey Branch
- Ismaili Council for BC
- Killarney Community Centre
- KPMG
- Loblaws City Market Vancouver - The Post
- Manulife Financial - Howe
- Manulife Financial - Pender
- Pacific Theatre
- Royal Canadian Superstore Supermarket Vancouver-Grandview Hwy.
- Royal Canadian Superstore Supermarket Vancouver-Marine Dr
- St. James Community Square
- Vancity - Branch 1
- Vancity - Branch 10
- Vancity - Branch 11
- Vancity - Branch 12
- Vancity - Branch 13
- Vancity - Branch 14
- Vancity - Branch 15
- Vancity - Branch 2
- Vancity - Branch 22
- Vancity - Branch 28
- Vancity - Branch 3
- Vancity - Branch 4
- Vancity - Branch 41
- Vancity - Branch 45

- Vancity - Branch 47
- Vancity - Branch 48
- Vancity - Branch 7
- Vancity - Branch 8
- Vancity - Branch 9
- Vancity - Head Office
- Vancouver Coastal Health
- Wavefront Centre

#### **Vernon**

- All Saints Anglican Church
- Alliance Church
- Canadian Reformed Church
- Canterbury Court
- Columbus Court
- Emmanuel Baptist Church
- Expert Hearing Solutions
- Faith Baptist Church
- First Baptist Church
- Grace Bible Church
- Halina Centre
- Heaton Place Retirement Community - Armstrong
- Johnston Meier Insurance Agencies Group
- Knox Presbyterian Church
- Lutheran Peace Elcic
- NexusBC Community Resource Centre
- Okanagan Regional Library
- Parkwood Retirement Resort
- Peace Lutheran Congregation
- People Place Community Centre
- Riviera Village Green Hotel Complex
- Rockwell Audiology Inc.
- Salvation Army- Vernon
- Schubert Centre
- St. James Catholic Church
- Trinity United Church - Vernon
- Vernon & District Performing Arts Centre
- Vernon Alliance Church
- Vernon Christian Fellowship
- Vernon City Hall
- Vernon Library | ORL Branch
- Vernon Restholm

- Vernon Salvation Army
- Village Green Hotel

#### **Victoria**

- Amica / Somerset House
- Central Baptist Church
- City of Victoria
- Cook Street Village Activity Centre
- First Unitarian Church of Victoria
- Fort Rodd Hill
- Goward House
- Holy Cross Parish
- Island Deaf & Hard Of Hearing Centre - McKenzie
- Island Deaf & Hard Of Hearing Centre - Quadra
- Island Savings
- Law Society of Upper Canada
- Monterey Rec Centre
- Shelbourne Street Church of Christ
- St Michael and All Angels Anglican Church
- St Patrick's Parish
- St. George's Anglican Church
- St. Philip Anglican Church
- Trinity Presbyterian Church
- Vancity - Branch 42
- Vancity - Branch 42
- Vancity - Branch 67
- Vancity - Branch 68
- Vancity - Branch 68
- Vancity - Branch 69
- Vancity - Branch 69
- Victoria Old Fellows
- VIHA Royal Jubilee Hospital

#### **West Kelowna**

- Emmanuel Church - West Kelowna
- Expert Hearing Solutions
- Our Lady Of Lourdes Catholic Church - West Kelowna
- Powers Creek Community Church
- The Village at Smith Creek Retirement - West Kelowna
- Westbank United Church

#### **West Vancouver**

- BC Ferries - Coastal Renaissance

- BC Ferries - Queen of Coquitlam
- BC Ferries-Queen of Oak Bay [Vancouver (Horseshoe Bay) and Nanaimo (Departure Bay)]
- Christ the Redeemer Catholic Church
- Vancity - Branch 5
- West Vancouver United Church

#### **Williams Lake**

- Sacred Heart Church

## Help us raise public awareness for hearing loops

Provide a Google Maps online review and/or photo after using a hearing loop at a specific location.

- 5 Actions: [Promote Hearing Loops on Google Maps](#) (2 pages, pdf)
- Reviews: [Write a Review of Hearing Loops in Google Maps](#) (1 page, pdf)
- Photos: [Contributing Hearing Loop Photos in Google Maps](#) (2 pages, pdf)
- Google Maps Info: [Google Maps](#) (webpage)
- Google Reviews: [Google Reviews](#) (webpage)
- Video: [How to Find Hearing Loops in Google Maps](#) (1 minute)



## About Hearing Loops

- Hearing Loops are the gold standard for assistive listening systems and are strongly preferred by users. Hearing loops are the easiest to use – just click a button on the hearing aid or cochlear implant to instantly connect to the room’s PA system. No equipment to borrow. Discrete.
- To be effective, hearing loops must meet the IEC 60118-4 Hearing Loop International Standard.

## About Assistive Listening Systems (ALS)

- If a location does not have a hearing loop, they should have a FM or IR system. Under the Americans with Disabilities Act (ADA), the following places (employment, state and local government, businesses, and nonprofit organizations) are required to have an assistive listening system, either a hearing loop, FM system, or infrared system:
  1. In ALL indoor or outdoor areas or rooms, with a public address system.
  2. In all Courtrooms
  3. Where Effective Communication is needed, such as service counters, rooms without public address systems, etc.Places of worship are commonly exempted under the ADA, but depends on activities, funding sources, and state or local building codes or regulations. For full inclusion, many places of worship wonderfully choose to have an ALS.
- See a list of the types of places REQUIRED to have assistive listening systems ([webpage](#)) ([free graphics](#))
- All facilities are REQUIRED to post signage. Also consider including graphics on websites, in programs, and in marketing.
- All Type II facilities are REQUIRED to provide public notice: information as to the “existence and location of accessible services, activities, and facilities.” Type III facilities are strongly recommended to provide the same information.

## To learn more

**Center for Hearing Access (CHA)** [www.CenterForHearingAccess.org](http://www.CenterForHearingAccess.org)

- List revisions? Please email us, [info@CHAShedd.org](mailto:info@CHAShedd.org) or use the [online form](#)
- Interested in advocating for a hearing loop at a facility of your choice? Many hearing loops happen thanks to word of mouth, or when one person initiates the process. Please email us.
- About. Founded in 2024, the nonprofit Center for Hearing Access is a national advocacy and education initiative of The John G. Shedd Institute for the Arts in Eugene, OR. We champion and educate users, sites, hearing instrument specialists, and audiologists about all ADA-compliant assistive listening systems and other strategies to increase access to theaters, libraries, conferences, government offices, courtrooms, and other public and private spaces. Effective hearing access can be life-changing for people with hearing loss to maintain community engagement. We create and provide advocacy materials, ADA information, a speaker’s bureau, videos, templates for users and staff, articles, and vendor lists.

Center for  
Hearing Access  
— at The Shedd Institute

**Hearing Loss Association of America (HLAA)** [www.hearingloss.org](http://www.hearingloss.org)

- HLAA Get in the Hearing Loop Program information and advocacy tools.



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