



## Hearing Loop List

### Alberta CANADA

The following locations have hearing loop(s) at their service desks and/or in their meeting rooms, classrooms, theaters, auditoriums, and worship areas.

#### Airdrie

- Superior Hearing Solutions Inc

#### Banff

- Banff Centre for Arts and Creativity

#### Beaumont

- City of Beaumont

#### Calgary

- Acadia Aquatic & Fitness Centre
- Beltline Aquatic & Fitness Centre
- Bob Bahan Aquatic & Fitness Centre
- Calgary Inter-Mennonite Church
- Calgary International Airport
- Calgary Soccer Centre
- Canyon Meadows Aquatic & Fitness Centre
- City of Calgary - Shaganappi Point Golf Course
- Confederation golf course
- Covenant Christian Reformed Church
- Foothills Aquatic Centre
- Free Reformed Church of Calgary
- Glenmore Aquatic Centre
- Holy Spirit Catholic Church
- HSBC Bank Canada Crowfoot Centre
- HSBC Bank Canada Harvest Hills
- Inglewood Aquatic Centre
- Jack Singer Concert Hall
- Killarney Aquatic & Recreation Centre
- Lakeview golf course
- Maple Ridge golf course
- McCall Lake golf course
- Renfrew Aquatic & Recreation Centre
- Royal Canadian Superstore Supermarket Calgary-Shawnessy

- Royal Canadian Superstore Supermarket Deerfoot Meadows
- Shouldice Aquatic Centre
- Sir Winston Churchill Aquatic & Recreation Centre
- Southland Leisure Centre
- St. Andrew's Presbyterian
- Thornhill Aquatic & Recreation Centre
- Trico Centre For Family Wellness
- Village Square Leisure Centre

#### Camrose

- Messiah Lutheran Church

#### Edmonton

- ACT Aquatic and Recreation Centre
- Ansgar Danish Church
- ATB Arts Building
- Bank of Montreal
- Canterbury Court
- Central Lions Seniors Association
- Citadel Theatre
- City Market
- City of Edmonton Tower
- Clareview Community Recreation Centre
- Commonwealth Community Recreation Centre
- Confederation Leisure Centre
- Eastglen Leisure Centre
- Edmonton City Hall
- Edmonton International Airport
- Elections Canada - Millwoods Returning Office Millwoods Town Centre Mall
- First Mennonite Church
- Grand Trunk Fitness and Leisure Centre

- Hardisty Leisure Centre
- HSBC Bank Canada 101st Street
- HSBC Bank Canada Edmonton South
- HSBC Bank Canada Pacific Rim Mall
- HSBC Bank Canada The Hamptons
- HSBC Bank Canada Windermere
- King's University
- Kinsmen Sports Centre
- Londonderry Leisure Centre
- McLaurin Baptist Church
- Mill Woods Recreation Centre
- Mill Woods Seniors Association
- NE Senior Recreation Center
- Northgate Lions Seniors Recreation Centre
- O'Leary Leisure Centre
- Peter Hemingway Fitness and Leisure Centre
- Riverbend United Church
- Royal Canadian Superstore Supermarket 1537 Heritage Gate
- Royal Canadian Superstore Supermarket Edmonton - Kingsway
- Royal Canadian Superstore Supermarket Edmonton - South Common
- Royal Canadian Superstore Supermarket Harvest Hills
- Royal Canadian Superstore Supermarket Windermere
- Scona Pool
- SEESA - South East Edmonton Seniors Association
- Service Canada Centre
- Sexual Assault Centre of Edmonton
- Southgate Centre, #51
- St. Pauls United Church

- St. Timothy's Anglican Church
- TD Bank - 17 St
- TD Bank - 2325 111 St
- TD Bank - 5015 111 St
- TD Bank - 86 Ave
- TD Bank - Calgary Trail
- TD Bank - Ellerslie
- TD Bank - Hewes
- TD Bank - Parsons
- TD Bank - Whyte
- Terwillegar Community Recreation Centre
- The Meadows Community Recreation Centre
- Walter Dale Theatre

#### **EIA**

- Premium Outlet Collection  
Edmonton International Airport

#### **High River**

- High River Baptist Church

#### **Innisfail**

- Innisfail Town Theatre

#### **Jasper**

- Jasper Anglican Church (St Mary & St George)

#### **Lacombe**

- Bethel Christian Reformed Church

#### **Leduc**

- Maclab Centre for the Performing Arts

#### **Lethbridge**

- HSBC Bank Canada Lethbridge

#### **Medicine Hat**

- City Hall Medicine Hat
- HSBC Bank Canada Medicine Hat
- Medicine Hat Leisure Center
- Medicine Hat Public Library

#### **Namao**

- Namao United Church

#### **Nobleford**

- Netherlands Reformed Congregation

#### **Olds**

- Seventh Day Adventist Church

#### **Picture Butte**

- Netherlands Reformed Congregation of Picture Butte

#### **Red Deer**

- City of Red Deer
- HSBC Bank - Red Deer
- Red Deer & District Chamber of Commerce

#### **Rocky View No. 44**

- CrossIron Mall

#### **Springbrook**

- Red Deer Regional Airport

#### **Spruce Grove**

- Clymont Community Hall

#### **St Albert**

- Arden Theatre
- ATB at Tudor Glen
- City Hall St Albert
- Fountain Park Swimming Pool
- Pearson's Your Independent Grocer
- RBC on Bellerose
- Servus Place Rec Centre
- St. Albert Library
- St. Albert RCMP Police Station

## Help us raise public awareness for hearing loops

Provide a Google Maps online review and/or photo after using a hearing loop at a specific location.

- 5 Actions: [Promote Hearing Loops on Google Maps](#) (2 pages, pdf)
- Reviews: [Write a Review of Hearing Loops in Google Maps](#) (1 page, pdf)
- Photos: [Contributing Hearing Loop Photos in Google Maps](#) (2 pages, pdf)
- Google Maps Info: [Google Maps](#) (webpage)
- Google Reviews: [Google Reviews](#) (webpage)
- Video: [How to Find Hearing Loops in Google Maps](#) (1 minute)



## About Hearing Loops

- Hearing Loops are the gold standard for assistive listening systems and are strongly preferred by users. Hearing loops are the easiest to use – just click a button on the hearing aid or cochlear implant to instantly connect to the room’s PA system. No equipment to borrow. Discrete.
- To be effective, hearing loops must meet the IEC 60118-4 Hearing Loop International Standard.

## About Assistive Listening Systems (ALS)

- If a location does not have a hearing loop, they should have a FM or IR system. Under the Americans with Disabilities Act (ADA), the following places (employment, state and local government, businesses, and nonprofit organizations) are required to have an assistive listening system, either a hearing loop, FM system, or infrared system:
  1. In ALL indoor or outdoor areas or rooms, with a public address system.
  2. In all Courtrooms
  3. Where Effective Communication is needed, such as service counters, rooms without public address systems, etc.Places of worship are commonly exempted under the ADA, but depends on activities, funding sources, and state or local building codes or regulations. For full inclusion, many places of worship wonderfully choose to have an ALS.
- See a list of the types of places REQUIRED to have assistive listening systems ([webpage](#)) ([free graphics](#))
- All facilities are REQUIRED to post signage. Also consider including graphics on websites, in programs, and in marketing.
- All Type II facilities are REQUIRED to provide public notice: information as to the “existence and location of accessible services, activities, and facilities.” Type III facilities are strongly recommended to provide the same information.

## To learn more

**Center for Hearing Access (CHA)** [www.CenterForHearingAccess.org](http://www.CenterForHearingAccess.org)

- List revisions? Please email us, [info@CHAShedd.org](mailto:info@CHAShedd.org) or use the [online form](#)
- Interested in advocating for a hearing loop at a facility of your choice? Many hearing loops happen thanks to word of mouth, or when one person initiates the process. Please email us.
- About. Founded in 2024, the nonprofit Center for Hearing Access is a national advocacy and education initiative of The John G. Shedd Institute for the Arts in Eugene, OR. We champion and educate users, sites, hearing instrument specialists, and audiologists about all ADA-compliant assistive listening systems and other strategies to increase access to theaters, libraries, conferences, government offices, courtrooms, and other public and private spaces. Effective hearing access can be life-changing for people with hearing loss to maintain community engagement. We create and provide advocacy materials, ADA information, a speaker’s bureau, videos, templates for users and staff, articles, and vendor lists.

Center for  
Hearing Access  
— at The Shedd Institute

**Hearing Loss Association of America (HLAA)** [www.hearingloss.org](http://www.hearingloss.org)

- HLAA Get in the Hearing Loop Program information and advocacy tools.



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